#### ZAN DEAN

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# **EDUCATION**

B.S. Business & Marketing – UAGC (Apr 2024)

Certificate in Graphic Design (In Progress) – Sessions College

# CORE SKILL

- Brand Identity
- Workflow Automation
- Graphic Design (Print + Digital)
- · Email Marketing
- UX/UI Principles
- CRM Management
- SOP Development
- Canva
- · Adobe Creative Suite
- Client Communication
- Web & Content Strategy

# TOOLS

Adobe Suite, Microsoft Suite, Wix, WordPress, Figma (in progress), Canva, Mailchimp, Google Workspace Suite, Slack, Asana

#### CONNECTIONS

 Programming Committee member AIGA Asheville 2023current

# PERSONAL PROFILE

Creative systems strategist and multidisciplinary graphic designer with 3+ years of experience across brand identity, visual communications, workflow automation, UX design, and digital systems. Specializes in translating complex processes into scalable, user-centered design solutions with a strong visual foundation. Proven success in coworking, agency, and ecommerce environments. Seeking hybrid roles in graphic design, brand strategy, creative operations, or internal design systems where aesthetics and functionality align.

#### EXPERIENCE

2023 – PRESENT MOJO COWORKING – ASHEVILLE, NC | OPERATIONS & BRAND SYSTEMS LEAD

- Overhauled CRM, automating onboarding, bookings, and billing workflows
- Designed brand assets: signage, print collateral, newsletters, digital templates, merch
- Created internal SOPs, onboarding documentation, and tech support guides
- Audited accounts, reconciled billing, and redesigned membership tiers
- Migrated newsletter and developed brandaligned templates
- Led policy writing (sponsorships, member agreements)

# OCT 2023 - PETIT BOURGEOISE MARKETING & OCT 2024 AUTOMATIONS - INTERIM CREATIVE DIRECTOR

- Directed branding, UX, and design strategy for small business clients
- Developed tiered brand and web packages from logo to full-scale automation
- Led content planning, conversion-oriented UX, and site builds

# JUN 2020 - REMEDY RISING | BRAND DESIGNER & JAN 2023 STRATEGIST

 Developed brand identity, website, and pitch deck; secured \$2.5K grant funding